

Warren County · Ohio

# TELECOMatters

our monthly newsletter of things that matter. all things Telecom.

## for County Coworkers

November 2017



**Telecom's Stop on the WC Amazing Race** Did you attend last month's Warren County Amazing Race at Armco Park? Representing our department were Jeff Cepin, David Shiverdecker, Dustin Flint, & Joe Newton who tested participants' knowledge of the phonetic alphabet while communicating to their partner via portable radio, to complete the [puzzle on Page 3!](#)

### Who Will Win our Bene-FIT Fair Wagon?

Keeping with tradition, we compiled this tailgating wagon for the raffle including an album from Telecom family member, [Alyssa Oeder Music!](#)



### We're Hosting Lebanon Student Government

For as long as Director Paul Kindell can remember, Telecom has welcomed Lebanon's StuGo leaders into our world, offering a glimpse of just ONE aspect of their County government. Watch for photos on our social media of our Nov 14th day with them!

**Back it up!** On October 26, Telecom & Warren County IT joined forces with ShoreTel to finish fiber ring plans from 406 to 520 Justice. **The benefit?** If something detrimental happens to Telecom's main site, our Disaster Recovery Site will take over and YOUR desk phone will continue working.



[www.WarrenCountyTelecom.com](http://www.WarrenCountyTelecom.com) | [www.facebook.com/WarrenCountyTelecom](http://www.facebook.com/WarrenCountyTelecom)  
[www.twitter.com/wcoh\\_telecom](http://www.twitter.com/wcoh_telecom) | [www.youtube.com/warrencountytelecom](http://www.youtube.com/warrencountytelecom)

HELP@WCOH.NET

695-HELP

# Team Member Spotlight



Jeff.  
Cepin



Serving since February 25, 2008

Data Systems Applications Analyst II & Team Lead

## **I chose to Work for Telecom because...**

*I was looking for employment close to home. Previous employment was becoming unstable due to [the company's] pending bankruptcy filings.*

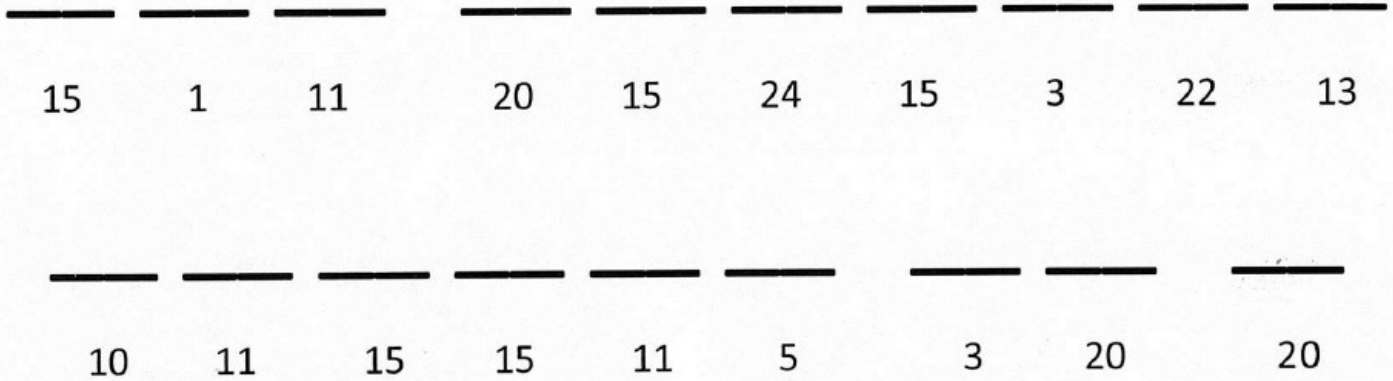
## **What I Like About Working for Telecom / the County is...**

*[I like] Being a part of something where the goal is not 'for profit', but 'for safety'. Making sure the agencies (Dispatch, Police, Fire) have the tools technology can provide to help make our county safe. Being part of a team of great people who are passionate about the services/support we offer because we know how important our piece is to the 'big picture'.*

## **My Job Duties are...**

*[Lead] and assist in the daily operation, support, and configuration of applications used by the Warren County Public Safety network (WCPSN) and Telecommunications. Develop and maintain processes that offer the best user experience, customized for their role and the system or device they are logging into.*

*[I'm] an escalation point for technicians and analysts. [I'm] part of a rotation for 24/7/365 On Call support. [I] oversee Help Desk Daily Operations [and personnel issues within the Data Systems team].*



Fill This In

By Referring to These

- 24 A – Adam
- 7 B – Boy
- 4 C – Charles
- 26 D – David
- 11 E – Edward
- 21 F – Frank
- 25 G – George
- 1 H – Henry
- 3 I – Ida
- 2 J – John
- 12 K – King
- 10 L – Lincoln
- 14 M – Mary

- 13 N – Nora
- 22 O – Ocean
- 18 P – Paul
- 19 Q – Queen
- 5 R – Robert
- 20 S – Sam
- 15 T – Tom
- 6 U – Union
- 23 V – Victor
- 17 W – William
- 9 X – X-ray
- 16 Y – Young
- 8 Z – Zebra



**253 YEARS**

Our team members have a combined **of SERVICE** to TELECOM!



**Paul Kindell**  
Telecommunications  
Director

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**28 YEARS** at  
**TELECOM** on November 13th  
Warren County, Ohio



**David Shiverdecker**  
Data Systems Team  
Technician

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**4 YEARS** at  
**TELECOM** on November 12th  
Warren County, Ohio